

Interagency Performance in New Zealand: Lessons from the Brookings Ash Center Innovations

In recent years, governments around the world have been exploring new ways to improve the performance of their public services. One approach that has gained traction is interagency collaboration. By working together, agencies can pool their resources, share information, and coordinate their efforts to achieve common goals. This can lead to improved outcomes for citizens and businesses, as well as reduced costs for government.



Targeting Commitment: Interagency Performance in New Zealand (Brookings / Ash Center Series, "Innovative Governance in the 21st Century")

by Rodney Scott

★★★★★ 5 out of 5

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New Zealand has been a pioneer in the area of interagency performance. In 2015, the Brookings Ash Center for Democratic Governance and Innovation published a report that documented some of the innovative initiatives that New Zealand had undertaken in this area. These initiatives

have served as a model for other countries that are looking to improve their own interagency performance.

Key Findings of the Brookings Ash Center Report

The Brookings Ash Center report identified four key findings about interagency performance in New Zealand:

1. **There is a strong commitment to interagency collaboration at the highest levels of government.** This commitment is reflected in the fact that the Prime Minister and other senior ministers have made interagency collaboration a priority.
2. **New Zealand has developed a number of innovative tools and processes to support interagency collaboration.** These tools and processes include the use of cross-agency task forces, joint performance agreements, and data sharing platforms.
3. **Interagency collaboration has led to a number of positive outcomes in New Zealand.** These outcomes include improved service delivery, reduced costs, and increased innovation.
4. **There are a number of lessons that other countries can learn from New Zealand's experience with interagency performance.** These lessons include the importance of strong leadership, the need for innovative tools and processes, and the value of measuring and evaluating progress.

Case Studies of Interagency Performance in New Zealand

The Brookings Ash Center report included several case studies of interagency performance in New Zealand. These case studies highlighted

the different ways that agencies can work together to achieve common goals.

One case study focused on the "**Better Public Services**" initiative, which was launched in 2009. This initiative aimed to improve the quality and efficiency of public services in New Zealand. Under this initiative, agencies worked together to develop a number of cross-agency task forces, joint performance agreements, and data sharing platforms.

Another case study focused on the "**Social Investment Approach**", which was launched in 2013. This approach aimed to improve the lives of New Zealanders by investing in early childhood education, social housing, and other social services. Under this approach, agencies worked together to develop a number of cross-sector partnerships, joint funding arrangements, and data sharing platforms.

These case studies provide concrete examples of how agencies in New Zealand have worked together to achieve common goals. They also highlight the different tools and processes that can be used to support interagency collaboration.

Lessons for Other Countries

The Brookings Ash Center report concluded by identifying a number of lessons that other countries can learn from New Zealand's experience with interagency performance. These lessons include:

- **The importance of strong leadership.** Interagency collaboration requires strong leadership from the top. Leaders need to create a clear

vision for interagency collaboration, and they need to provide the resources and support that agencies need to work together effectively.

- **The need for innovative tools and processes.** Interagency collaboration can be supported by a number of innovative tools and processes. These tools and processes can help agencies to share information, coordinate their efforts, and measure their progress.
- **The value of measuring and evaluating progress.** It is important to measure and evaluate the progress of interagency collaboration. This will help to ensure that agencies are working together effectively and that they are achieving the desired outcomes.
- **The need for patience and persistence.** Interagency collaboration takes time and effort. It is important to be patient and persistent in order to achieve success.

The Brookings Ash Center report on interagency performance in New Zealand provides valuable lessons for other countries that are looking to improve their own interagency performance. By following the lessons learned in New Zealand, other countries can improve the quality and efficiency of their public services, and they can achieve better outcomes for their citizens and businesses.

Interagency performance is an important tool for improving the delivery of public services. New Zealand has been a pioneer in this area, and its experience provides valuable lessons for other countries. By following the lessons learned in New Zealand, other countries can improve the quality and efficiency of their public services, and they can achieve better outcomes for their citizens and businesses.

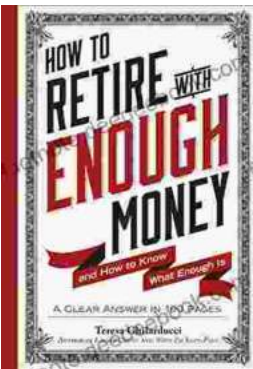


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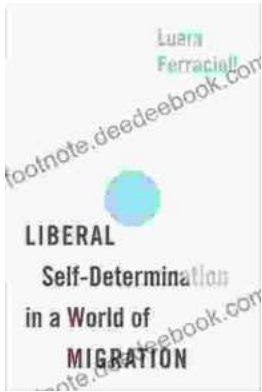
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